

Let's Sing Again!

2024 Convention Hotel Housing Information:

Hilton Houston North, 12400 Greenspoint Road, Houston TX 77060

CHANGES FOR 2024!!!!

- a. Hilton Houston North reservations this year will be made individually by members, with each room being reserved by a room captain...and guaranteed with that person's credit card! Each member will provide a credit card upon check in so that the final bill can be divided among roommates. It is possible for a room captain to request connecting rooms by reserving two rooms. However, the room captain should be aware that the credit card used will be the guarantee for both rooms.
- b. Deadline to access the Houston Hilton North SAI Housing Link is February 29, 2024. After that date our special convention room rates will not be available.

There are limited numbers of some of the room types so first-come, first-served on making reservations.

- c. Room Captain should review their reservation carefully before clicking the final **Book Reservation** button. The convention rates are good from Wednesday night through Saturday night, so make sure to check that the correct arrival and departure dates are selected, especially if you are **not** planning to arrive on Wednesday night. (That is the default.)
- d. **If a member indicates the wrong check in date and then becomes a NO SHOW, not only will they be charged for one night's lodging and tax BUT ALSO THEIR RESERVATION for the rest of the convention will be CANCELLED with no guarantee that a room would be available if/when they show up late.**
- e. Guest rooms will not be blocked together as choruses as they have been in past years. We hope this will help alleviate long waits for rooms to be available at check in.
- f. You will have the option to make **Special Requests** during the booking process on the Hilton website, but those are not guaranteed. (Special requests may include floor preference, adjoining or connecting rooms, proximity to the elevators, etc.) You may also indicate roommate names (additional guests) prior to clicking the final "**Book Reservation**" button.
- g. Diagrams of the different rooms are available through the Houston Hilton North SAI Housing Link
- h. **All changes/cancellations must be handled through the Hilton Reservations staff at 866-577-1154.** When you call, tell them your reservation is for the March 2024 Sweet Adelines group convention at the Hilton Houston North. **Cancellations must be made 48 hours in advance of scheduled arrival date or one night's lodging & tax for the cancelled room will be charged to the credit card on file.** That specific information should be noted on your confirmation email which the room captain will receive directly from the Hilton Houston North.

HOTEL CONFIRMATIONS: While the Hilton staff will do their absolute best to honor all requests, remember, a "confirmation" is only a guarantee that you have a hotel room blocked for your stay ... not a specific room type.

More info on Page 2.

Some helpful hotel info:

- Two Queen Bed Guest Room - \$140 plus 18% tax per night
- King Studio Bed with Sofabed - \$135 plus 18% tax per night
Feedback from 2023 is that the sofabed has a very hard sleeping surface...
- King Bed Junior Suite - \$159 plus 18% tax per night
King Junior Suites ***DO NOT include a hide-a-bed*** ... just a King bed and sofa.
- Adjoining Rooms are next door to each other.
- Connecting Rooms have an inside door between them.
- All Hilton rooms now include minifridges.
- NO ROLL AWAY BEDS ARE ALLOWED/AVAILABLE.
- NO COOKING is allowed in hotel rooms due to Houston Fire Code!!!!

As is generally standard in the hotel industry today, at the time an individual checks in at the front desk and presents a credit card for payment, a \$50 per night hold for incidental charges will be placed on the credit card. That hold will be released when the individual checks out and finalizes their guest folio.

ALSO, if using a **bank debit card**, the full cost of the room, taxes and \$50/night for incidental charges will be held on your bank account. As with a credit card, that hold will be released when the individual checks out and finalizes their guest folio. HOWEVER, release of the hold on debit card accounts may take several days depending upon banking transaction timelines.

Message from the Hilton Houston North
with the Reservation link for our Sweet Adelines Convention:

Congratulations! Your Hilton attendee website for SWEET ADELINES 2024 is now live and ready to share.

You can view your website using the following unique link:

[View your attendee website](#)

Guest room booking

Event attendees can now reserve rooms by using the attendee website link above.